



## NIHB client inquiries

*Email for general inquiries only. Do not send client reimbursement requests or appeals by email.*

<b>Email</b>	<a href="mailto:nihb-ssna@sac.isc.gc.ca">nihb-ssna@sac.isc.gc.ca</a>
<b>Alberta</b>	<p>General inquiries: 1-800-232-7301</p> <p>Email: <a href="mailto:abnihbqa-qrssna@sac.isc.gc.ca">abnihbqa-qrssna@sac.isc.gc.ca</a></p> <p>Medical Transportation: 1-800-514-7106</p> <p>Email: <a href="mailto:sac.eru-ure.isc@canada.ca">sac.eru-ure.isc@canada.ca</a></p>
<b>Atlantic</b>	<p>1-800-565-3294</p> <p>Email: <a href="mailto:nihb-atlfnihb@sac.isc.gc.ca">nihb-atlfnihb@sac.isc.gc.ca</a></p>
<b>British Columbia</b>	
NIHB clients (Inuit and non-resident First Nations)	1-800-232-7301
First Nations Health Authority (FNHA) (First Nations BC residents)	1-855-550-5454
<b>Manitoba</b>	<p>General inquiries: 1-800-665-8507</p> <p>Medical Transportation: 1-877-983-0911</p>
<b>Northwest Territories, Nunavut, Yukon</b>	1-888-332-9222
<b>Ontario</b>	1-800-640-0642
<b>Quebec</b>	<p>1-514-283-1575</p> <p>1-877-483-1575</p> <p>Mental Health Counselling: 1-877-583-2965</p>
<b>Saskatchewan</b>	<p>1-866-885-3933</p> <p>Email: <a href="mailto:sac.asknihb_inquiries.isc@canada.ca">sac.asknihb_inquiries.isc@canada.ca</a></p>
<b>NIHB Drug Exception Centre (Pharmacy benefits)</b>	1-800-580-0950
<b>NIHB Dental Predetermination Centre (Dental and orthodontic services)</b>	<p>1-855-618-6291 (Dental Services)</p> <p>1-866-227-0943 (Orthodontic Services)</p>
<b>NIHB Call Centre at Express Scripts Canada 1-888-447-4777</b>	
<i>For assistance with services provided by Express Scripts Canada, including NIHB client web accounts and submission of client reimbursement requests for pharmacy, dental, MS&amp;E, vision care and mental health counselling benefits.</i>	