



**AGNICO EAGLE**

## Regional Network & Telecom Specialist

Location: Timmins, ON

Rotation: Monday to Friday

Closing Date: February 12, 2023

**If you thrive on success and teamwork in a team culture, Agnico Eagle offers career opportunities on a global scale. We provide rewarding and challenging work that will help you grow your skills and your career.**

Agnico Eagle is committed to creating meaningful opportunities for our employees and we encourage everyone who works for us to contribute to their full potential. We are an equal opportunity employer and value diversity. We provide a safe work environment and seek to ensure all individuals are treated with respect and dignity, free from harassment, discrimination, bullying and retaliation. All employment is decided on the basis of qualifications, merit and business need. Disability-related accommodations during the application and selection process are available upon request.

**Interested? We hope you are.**

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### ABOUT THE OPPORTUNITY

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Based at the Timmins Regional Office, we currently have an exciting opportunity for a **Regional Network & Telecom Specialist** to support our Regional IT Team, reporting to the Manager IT Ontario Operations.

**The Regional Network & Telecom Specialist** will be a support and project focused role where creative thinking, interpersonal skills, and broad technical expertise is required. This individual will have technical ownership for IT and OT networks that span across the entire enterprise, satisfy business requirements, and are highly available. As such the Regional Network & Telecom Specialist must have a broad technical base spanning IT and OT IP network operation, unified communications/VoIP, and monitoring technology and the interconnectivity between them. This individual will also need to have a strong understanding of wireless technology.

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### RESPONSIBILITIES

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Your responsibilities will include:

- Design, implement, and operate multi-vendor communications and networking equipment including firewalls, routers, switches, wireless access points, WAN accelerators, microwave point-point technologies, provider managed MPLS and NAC.
- Manage all aspects of internal and external IP networks, demonstrating excellent knowledge of IP routing and the supporting protocols (BGP, OSPF, and EIGRP)

- Provide escalation support for the regional communications and wireless infrastructure to a globally distributed team of IT professionals, escalating to vendors when necessary
- Regularly monitor network performance and capacity to ensure equipment and services are functioning and operating at optimal capacity
- Advise local IT staff of outages and problems with the network when required
- Willingness to maintain professional certification levels to meet vendor requirements
- Conduct network test plans, perform testing in labs, and identify technical and operational issues to management.
- Regularly engaged in day-to-day service assurance providing support to all AEM Ontario regional Operations
- Conduct performance-tuning on network hardware/software technology
- Initiate and implement all projects with inclusion of safe and secure practices
- Keep the regional and operations network diagrams up to date with every change
- Provide clear and useful documentation and procedures of support for operations based technicians in order to optimize their work
- Coordinate and execute after hours changes including upgrades, hardware replacements and disruptive changes.
- Advise and support Regional IT staff who are engaged in wireless system upgrades, unified communications/VoIP system upgrades
- Good working knowledge of the day-to-day operating environment, available tools, operating techniques, and end-user applications used with wireless technology (WIFI) and unified communications environments.
- Possess the technical ability to understand, evaluate, and implement unified communications and other collaboration solutions, network and other security solutions and wireless technology
- Maintain regional voice dialing plan and advice when upgrades to regional voice systems is required
- Integrate regional unified communications infrastructure with 3rd party systems used for radio and push

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## QUALIFICATIONS

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Our ideal candidate has:

- Bachelor's degree in computer studies or equivalent work experience
- Excellent technical troubleshooting skills
- Ability to evaluate technical solutions for scalability and fit into existing environment
- Must have excellent interpersonal skills and must be able to work in a team environment.
- The ability to prioritize, focus and problem solve in a demanding environment
- Mining background is a plus
- Ability to travel regionally, with possible extended deployments at each Operational Site when and if required for operational support or project related requirements
- Able to design complex, and highly available communication solutions
- Able to work flexible hours

- Able to work in a team environment and independently with minimal direction, and able to succeed in a rapidly changing environment.

**Does this sound like you? If so, we would love to hear from you.**

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## **WHAT'S IN IT FOR YOU?**

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Together, we are building a world-class gold mine and our success is determined by the hard work and dedication of our team. All of our team members are rewarded with a competitive benefits package and on-the-job perks, including:

- Competitive salary
- Group benefits package
- Training and learning opportunities

**Should you be the successful candidate for this role, you will be contacted by a member of our Human Resources Department to schedule an interview.**